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Supplemental Report

Profiles of State University Health Centers

Report No. 10-37 April 2010



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Supplemental Report: Profiles of State University Health Centers

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Introduction

This report is a companion to OPPAGA Report No. 09-40, University Students Pay \$68 Million for Health Services; Mandating Health Insurance Would Produce Benefits But Raise Uninsured Students' Cost of Attendance 5% to 7%. This report provides detailed profiles of student health services at each of the 11 state universities. Each profile provides information on how the university distributed student health fees as well as information on the student health center, including its mission, size, number of student visits, services provided, fees charged for services, and sources of funding.

Student health fee distribution. Section 1009.24, *Florida Statutes*, authorizes state universities to establish a student health fee and caps the amount of all fees that institutions can charge students. In 2008-09, universities collected more than \$55 million in health fees from students, with most of these fees supporting the operations of their student health centers. A portion of these fees supported university counseling centers and other health-related activities on campus.¹

Overview of University Health Centers. State university health centers range from small clinics that treat minor illnesses to comprehensive medical facilities that provide a wide range of health services. Health centers vary in size from 2,400 square feet at the University of West Florida to 48,000 square feet at the University of Central Florida.² Additionally, the number of student visits to university health centers in 2008-09 ranged from 1,541 at New College of Florida to 84,406 at the University of Florida. The primary role of all university health centers is to provide high quality medical care to students.

Health center services. All university health centers offer primary care office visits, women's health office visits, health education, immunizations and vaccinations. Some health centers also provide radiology, nutrition, dental, pharmacy, lab work, sports medicine, urgent care and first responder services. The fees associated with these services vary by university.

Health center funding. State university health centers are primarily supported by student health fees (\$45.9 million in 2008-09) and charges for health services (\$11.4 million in 2008-09). In addition, three university health centers (University of Central Florida, Florida State University, and University of South Florida) received revenue from billing a variety of students' health insurance plans. Florida Atlantic University, University of Florida, and University of North Florida reported billing revenue from their university-

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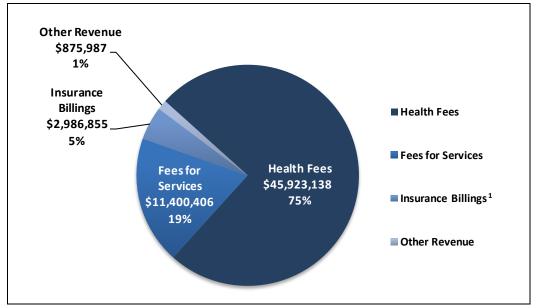
¹ See Exhibit 3 in *University Students Pay \$68 Million for Health Services; Mandating Health Insurance Would Produce Benefits But Raise Uninsured Students' Cost of Attendance 5% to 7%*, OPPAGA Report No. 09-40, December 2009, p. 5.

² The square footage includes 34,565 square feet of on-campus space and 10,000 square feet in satellite offices.

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sponsored insurance plan. Exhibit 1 shows the types and amounts of revenue received by university health centers.

Exhibit 1 University Health Centers Are Primarily Supported by Student Health Fees and Charges for Services at Student Health Centers



¹ This total includes Florida Atlantic University, Florida State University, University of Central Florida, University of Florida, University of North Florida, and University of South Florida. Florida State University, University of Central Florida and University of South Florida all bill multiple types of insurance policies, while Florida Atlantic University, University of Florida, and University of North Florida just bill the university-sponsored plan.

Source: State University System student health centers.

Florida A&M University

2008-09 Academic Year	Florida A&M University
Total Number of Students	11,848 ¹
Number of Undergraduate Students	9,710
Number of Graduate Students	1,949
Student Health Fee (per semester)	\$59.00

¹ The total number of students includes 189 students who were unclassified.

Sources: Florida A&M University student health center and Florida Board of Governors.

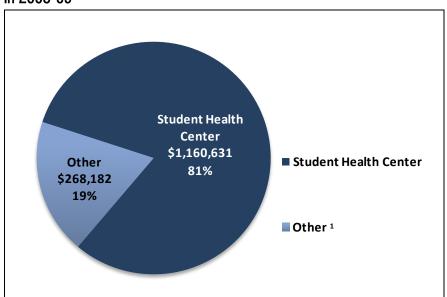
2009-10 Academic Year	Florida A&M University
Average Cost of Attendance (undergraduate)	\$16,033
Average Cost of Attendance (graduate)	\$18,135

Source: Florida A&M University Office of Financial Aid.

Student Health Fee Distribution

Florida A&M University assesses students a health fee each semester. As shown in Exhibit 1, the university's total health fee revenue for 2008-09 was \$1,428,813. The majority of that revenue was used to support the student health center. The remaining revenue was used to support other departments.

Exhibit 1 Florida A&M University Distributed \$1,428,813 in Student Health Fees in 2008-09



¹ The "other" category includes pharmacy and psychiatric services, administrative overhead, and facility and equipment reserves.

Source: Florida A&M University student health center.

Florida A&M University Student Health Center

Overview of Student Health Center

Mission: The Florida A&M University student health center's mission is to promote optimal health care in the student population with the emphasis on prevention of disease. The health center strives to provide quality, cost-effective medical care in a nurturing environment. In addition to comprehensive health education and outreach programs, the health center assists students in the pursuit of their academic goals consistent with the university's mission of achieving excellence with caring.

Student Health Center Information: Exhibit 2 provides information on the health center's size, number of staff (FTE), number of student visits, the number of students who visited the health center, and the number of referrals (the number of student visits that were referred to a community provider) for the 2008-09 academic year.

Exhibit 2
Overview of Florida A&M University Student Health Center (2008-09)

2008-09 Academic Year	Florida A&M University
Size in Square Feet	2,500
Staff (FTE)	12.9
Number of Student Visits	13,928
Number of Students Who Visited the Health Center	Not Available
Number of Referrals	1,000¹

¹ This total includes duplicate referrals.

Source: Florida A&M University student health center.

Health Center Services

Florida A&M University's student health center offers primary care, women's health, immunizations, nutrition, health education and promotion, pharmacy, lab work, sports medicine, and urgent care services. Primary care office visits, nutrition, health education and promotion, sports medicine, and urgent care services are free for students. Exhibit 3 shows the fees for services offered at the student health center.

Exhibit 3 Florida A&M University Student Health Center Services (2008-09)

Health Center Services	Fees for Services
Primary Care Office Visits ¹	\$0
Women's Health Office Visits	\$30
Immunizations/Vaccinations ²	\$0 - \$2.50
Radiology	Does Not Offer
Nutrition	\$0
Health Education/Promotion	\$0
Dental	Does Not Offer
Pharmacy	\$4 - \$220
Lab work	\$5 - \$207
Sports Medicine	\$0
Urgent Care	\$0
First Responders	Does Not Offer

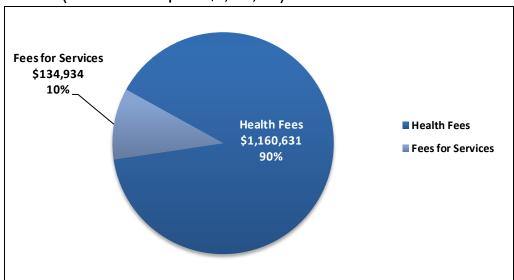
¹ Primary care includes the treatment of illnesses, chronic conditions, and preventive care, such as physical exams.

Source: Florida A&M University student health center.

Health Center Funding

Florida A&M University's student health center has two sources of revenue: student health fees and fees for health services. As shown in Exhibit 4, health center revenue for 2008-09 totaled \$1,295,565, with most of the revenue from student health fees.

Exhibit 4
Florida A&M University Student Health Center Had Two Sources of Revenue in 2008-09 (Total Revenue Equaled \$1,295,565)



Source: Florida A&M University student health center.

² Flu shots are provided at no cost to students at Florida A&M University.

Florida Atlantic University

2008-09 Academic Year	Florida Atlantic University
Total Number of Students	27,021 ¹
Number of Undergraduate Students	21,025
Number of Graduate Students	3,887
Student Health Fee (per credit hour)	\$7.50

¹ The total number of students includes 2,109 students who were unclassified.

Sources: Florida Atlantic University student health center and Florida Board of Governors.

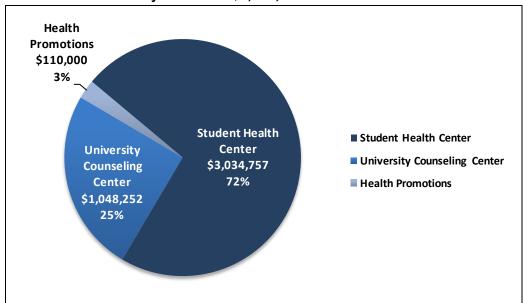
2009-10 Academic Year	Florida Atlantic University
Average Cost of Attendance (undergraduate)	\$18,444
Average Cost of Attendance (graduate)	\$19,394

Source: Florida Atlantic University Office of Financial Aid.

Student Health Fee Distribution

Florida Atlantic University assesses students a health fee per credit hour. As shown in Exhibit 1, health fee revenue for 2008-09 was \$4,193,009. The majority of this revenue was used to support the student health center. The remaining revenue was used to support the university counseling center and health promotions activities.

Exhibit 1 Florida Atlantic University Distributed \$4,193,009 in Student Health Fees in 2008-09



Source: Florida Atlantic University student health center.

Florida Atlantic University Student Health Center

Overview of Student Health Center

Mission: The Florida Atlantic University student health center's mission is to provide healthcare, prevention, education, outreach, and public health services to a diverse student population. The health center promotes university-wide wellness and encourages healthy lifestyles and personal responsibility to enhance students' capacity for reaching academic and personal goals, thereby enhancing their overall learning experiences.

Student Health Center Information: Exhibit 2 provides information on the health center's size, number of staff (FTE), number of student visits, the number of students who visited the health center, and the number of referrals (the number of student visits that were referred to a community provider) for the 2008-09 academic year.

Exhibit 2 Overview of Florida Atlantic University Student Health Center (2008-09)

2008-09 Academic Year	Florida Atlantic University
Size in Square Feet	13,359 ¹
Staffing (FTE)	29.8
Number of Student Visits	12,648
Number of Students Who Visited the Health Center	5,821
Number of Referrals	461 ²

¹ Florida Atlantic University has a 9,359 square foot health center on its main Boca Raton campus, a 1,000 square foot facility on its Jupiter campus, and a 3,000 square foot facility on its Davie campus.

Source: Florida Atlantic University student health center.

Health Center Services

Florida Atlantic University's student health center offers primary care, women's health, immunizations, radiology, health education and promotion, dental, pharmacy, lab work, and urgent care services. Health education and promotion services are free for students. Exhibit 3 shows the fees for services offered at the student health center.

² This total includes duplicate referrals.

Exhibit 3 Florida Atlantic University Student Health Center Services (2008-09)

Health Center Services	Fees for Services
Primary Care Office Visits ¹	\$5 basic office visit; \$26.45 physical exam
Women's Health Office Visits	\$5 basic office visit, \$50 gynecological consultation
Immunizations/Vaccinations	\$17 - \$136
Radiology	\$80 - \$282
Nutrition	Does Not Offer
Health Education/Promotion	\$0
Dental	\$20 - \$146
Pharmacy	Varies
Lab work	\$3.50 - \$215
Sports Medicine	Does Not Offer
Urgent Care	\$5 office visit; \$26.45 for sutures and supplies
First Responders	Does Not Offer

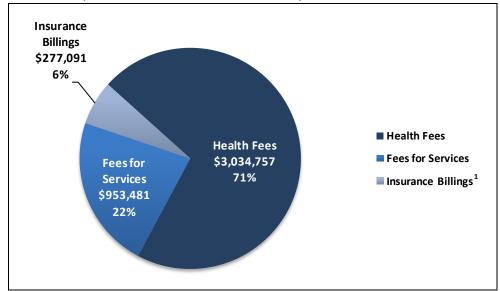
¹ Primary care includes the treatment of illnesses, chronic conditions, and preventive care, such as physical exams.

Source: Florida Atlantic University student health center.

Health Center Funding

Florida Atlantic University's health center has three sources of revenue: student health fees, fees for health services, and revenue from billing the university's student insurance policy. As shown in Exhibit 4, health center revenue for 2008-09 was \$4,265,329, with most of the revenue from student health fees.

Exhibit 4
Florida Atlantic University Student Health Center Had Three Sources of Revenue in 2008-09 (Total Revenue Equaled \$4,265,329)



¹ Florida Atlantic University reported billing revenue from their university-sponsored insurance plan. Source: Florida Atlantic University student health center.

Florida Gulf Coast University

2008-09 Academic Year	Florida Gulf Coast University
Total Number of Students	10,238¹
Number of Undergraduate Students	8,659
Number of Graduate Students	986
Student Health Fee (per credit hour)	\$6.63

 $^{^{\}rm 1}$ The total number of students includes 593 students who were unclassified.

Sources: Florida Gulf Coast University student health center and Florida Board of Governors.

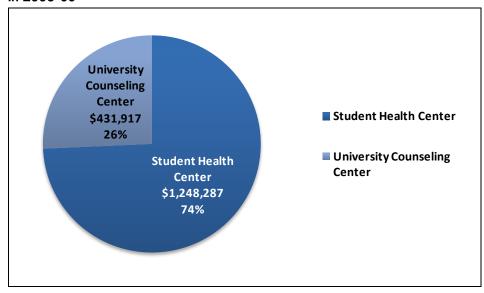
2009-10 Academic Year	Florida Gulf Coast University
Average Cost of Attendance (undergraduate)	\$17,970
Average Cost of Attendance (graduate)	\$18,754

Source: Florida Gulf Coast University Office of Financial Aid.

Student Health Fee Distribution

Florida Gulf Coast University assesses students a health fee per credit hour. As shown in Exhibit 1, total health fee revenue for 2008-09 was \$1,680,204. The majority of that revenue was used to support the student health center. The remaining revenue was used to support the university counseling center.

Exhibit 1
Florida Gulf Coast University Distributed \$1,680,204 in Student Health Fees in 2008-09



Source: Florida Gulf Coast University student health center.

Florida Gulf Coast University Student Health Center

Overview of Student Health Center

Mission: The Florida Gulf Coast University student health center's mission is to promote the overall health of students and advocate for a healthy campus environment. The health center strives to provide comprehensive quality care to students in a cost effective, efficient, and accessible manner and to support the student's overall educational experience. The health center also assists students in their acquisition of the knowledge and skills to promote healthy behaviors and lifestyle choices, and, thus, enhance the learning environment.

Student Health Center Information: Exhibit 2 provides information on the health center's size, number of staff (FTE), number of student visits, the number of students who visited the health center, and the number of referrals (the number of student visits that were referred to a community provider) for the 2008-09 academic year.

Exhibit 2 Overview of Florida Gulf Coast University Student Health Center (2008-09)

2008-09 Academic Year	Florida Gulf Coast University
Size in Square Feet	3,500
Staff (FTE)	12.5
Number of Student Visits	11,406
Number of Students Who Visited the Health Center	3,958
Number of Referrals	Did Not Collect This Data

Source: Florida Gulf Coast University student health center.

Health Center Services

Florida Gulf Coast University's student health center offers primary care, women's health, immunizations, nutrition, health education and promotion and lab work services. Primary care office visits, women's health office visits, nutrition and health education and promotion services are free for students. Exhibit 3 shows the fees for services offered at the student health center.

Exhibit 3 Florida Gulf Coast University Student Health Center Services (2008-09)

Health Center Services	Fees for Services
Primary Care Office Visits ¹	\$0
Women's Health Office Visits ²	\$0
Immunizations/Vaccinations	\$11 - \$125
Radiology	Does Not Offer
Nutrition	\$0
Health Education/Promotion	\$0
Dental	Does Not Offer
Pharmacy	Does Not Offer
Lab work	Varies
Sports Medicine	Does Not Offer
Urgent Care	Does Not Offer
First Responders	Does Not Offer

¹ Primary care includes the treatment of illnesses, chronic conditions, and preventive care, such as physical exams.

Source: Florida Gulf Coast University student health center.

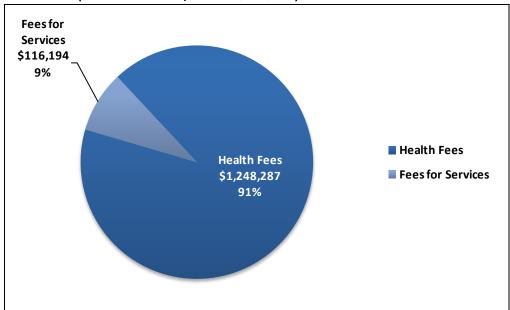
² Annual women's exams are provided at no cost to students at Florida Gulf Coast University.

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Health Center Funding

Florida Gulf Coast University's student health center has two sources of revenue: student health fees and fees for services provided at the health center. As shown in Exhibit 4, health center revenue for 2008-09 was \$1,364,481, with most of the revenue from student health fees.

Exhibit 4
Florida Gulf Coast University Student Health Center Had Two Sources of Revenue in 2008-09 (Total Revenue Equaled \$1,364,481)



Source: Florida Gulf Coast University student health center.

Florida International University

2008-09 Academic Year	Florida International University
Total Number of Students	39,146 ¹
Number of Undergraduate Students	30,428
Number of Graduate Students	6,629
Student Health Fee (per semester)	\$67.20

¹ The total number of students is as of the fall 2008 semester and includes 2,089 students who were unclassified. Sources: Florida International University 2008-09 budget and Florida Board of Governors.

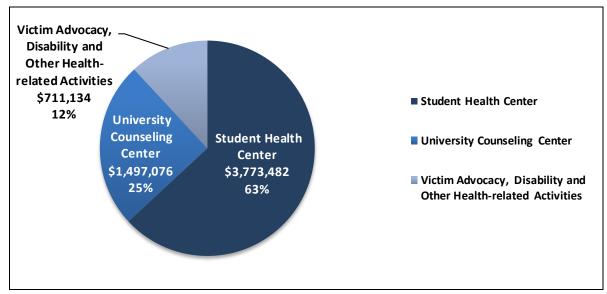
2009-10 Academic Year	Florida International University
Average Cost of Attendance (undergraduate)	\$21,171
Average Cost of Attendance (graduate)	\$26,046

Source: Florida International University Office of Financial Aid.

Student Health Fee Distribution

Florida International University assesses students a health fee per semester. As shown in Exhibit 1, the total health fee revenue for 2008-09 was \$5,981,692. The majority of that revenue was used to support the student health center. The remaining revenue was used to support the university counseling center, victim advocacy, disability services and other health-related activities.

Exhibit 1 Florida International University Expended \$5,981,692 in Student Health Fees in 2008-09



Source: Florida International University student health center.

Florida International University Student Health Center

Overview of Student Health Center

Mission: The Florida International University student health center's mission is to provide access to quality health care to the university community and to encourage healthy lifestyles through health promotion, education, mentorship and research. The clinical and health educational services complement the academic mission of the institution by working with university faculty, departments, and community agencies to expand access to health-related resources.

Student Health Center Information: Exhibit 2 provides information on the health center's size, number of staff (FTE), number of student visits, the number of students who visited the health center, and the number of referrals (the number of student visits that were referred to a community provider) for the 2008-09 academic year.

Exhibit 2 Overview of Florida International University Student Health Center (2008-09)

2008-09 Academic Year	Florida International University
Size in Square Feet	16,200 ¹
Staff (FTE)	56.9
Number of Student Visits	25,798
Number of Students Who Visited the Health Center	10,589
Number of Referrals	1,508

¹ The main campus facility is 13,000 square feet and the Biscayne facility is 3,200 square feet.

Source: Florida International University student health center.

Health Center Services

Florida International University's student health center offers primary care, women's health, immunizations, nutrition, health education and promotion, pharmacy and lab work services. Nutrition and health education and promotion services are free for students. Exhibit 3 shows the fees for services offered at the student health center.

Exhibit 3 Florida International University Student Health Center Services (2008-09)

Health Center Services	Fees for Services
Primary Care Office Visits ¹	\$0
Women's Health Office Visits	\$0
Immunizations/Vaccinations	\$16 - \$140
Radiology	Does Not Offer
Nutrition	\$0
Health Education/Promotion	\$0
Dental	Does Not Offer
Pharmacy	Varies
Lab work	\$6 - \$515
Sports Medicine	Does Not Offer
Urgent Care	Does Not Offer
First Responders	Does Not Offer

 $^{^{1}}$ Primary care includes the treatment of illnesses, chronic conditions, and preventive care, such as physical exams.

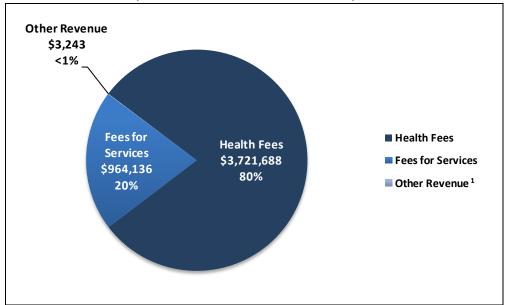
Source: Florida International University student health center.

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Health Center Funding

Florida International University's student health center has three sources of revenue: student health fees, fees for services provided at the health center, and other revenue. As shown in Exhibit 4, health center revenue for 2008-09 was \$4,740,861, with most of the revenue from student health fees.

Exhibit 4
Florida International University Student Health Center Had Three Sources of Revenue in 2008-09 (Total Revenue Equaled \$4,740,861)



 $^{^{\}rm 1}$ Other revenue includes net investment gains.

Source: Florida International University student health center.

Florida State University

2008-09 Academic Year	Florida State University
Total Number of Students	39,136 ¹
Number of Undergraduate Students	29,644
Number of Graduate Students	8,370
Student Health Fee (per credit hour)	\$8.38

¹ The total number of students includes 1,122 students who were unclassified.

Sources: Florida State University student health center and Florida Board of Governors

2009-10 Academic Year	Florida State University
Average Cost of Attendance (undergraduate)	\$17,880 ²
Average Cost of Attendance (graduate)	\$20,112 ³

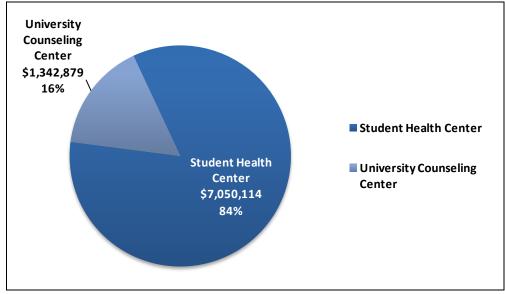
 $^{^{2,3}}$ This total includes the cost of health insurance.

Source: Florida State University Office of Financial Aid.

Student Health Fee Distribution

Florida State University assesses students a health fee per credit hour. As shown in Exhibit 1, the total health fee revenue for 2008-09 was \$8,392,993. The majority of that revenue was used to support the student health center. The remaining revenue was used to support the university counseling center.

Exhibit 1 Florida State University Distributed \$8,392,993 in Student Health Fees in 2008-09



Source: Florida State University student health center.

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Florida State University Student Health Center

Overview of Student Health Center

Mission: The Florida State University student health center's mission is to provide healthcare, prevention, and education and outreach services to a diverse student population and eligible recipients in a safe and supportive environment. The health center promotes campus wellness, and encourages healthy lifestyles and personal responsibility to enhance students' capacity for reaching academic and personal goals.

Student Health Center Information: Exhibit 2 provides information on the health center's size, number of staff (FTE), number of student visits, the number of students who visited the health center, and the number of referrals (the number of student visits that were referred to a community provider) for the 2008-09 academic year.

Exhibit 2 Overview of Florida State University Student Health Center (2008-09)

2008-09 Academic Year	Florida State University
Size in Square Feet	29,064 ¹
Staff (FTE)	97.8
Number of Student Visits	55,181
Number of Students Who Visited the Health Center	17,182
Number of Referrals	4,224

¹ Florida State University is building a new health center that will be 160,000 square feet.

Source: Florida State University student health center.

Health Center Services

Florida State University student health center offers primary care, women's health, immunizations, radiology, nutrition, health education and promotion, lab work, psychiatry, urgent care, and first responders services. Primary care office visits, health education and first responders services are free for students. Exhibit 3 shows the fees for services offered at the student health center.

Exhibit 3 Florida State University Student Health Center Services (2008-09)

Health Center Services	Fees for Services
Primary Care Office Visits ¹	\$0
Women's Health Office Visits	\$0 - \$94
Immunizations/Vaccinations ²	\$0 - \$221
Radiology ³	\$0 - \$170
Nutrition	\$10 - \$57
Health Education/Promotion	\$0
Dental	Does Not Offer
Pharmacy	Does Not Offer
Lab work	Provided by on-site lab
Psychiatry	\$0 - \$195
Sports Medicine	Does Not Offer
Urgent Care	Varies
First Responders	\$0

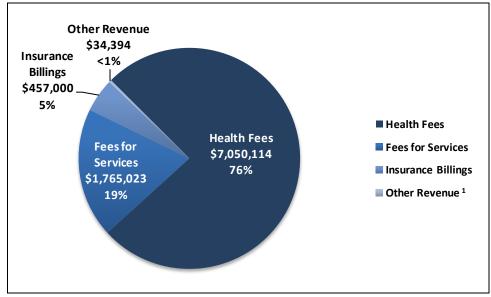
¹ Primary care includes the treatment of illnesses, chronic conditions, and preventive care, such as physical exams.

Source: Florida State University student health center.

Health Center Funding

Florida State University's student health center has four sources of revenue: student health fees, fees for services provided at the health center, insurance billing, and other revenue. As shown in Exhibit 4, health center revenue for 2008-09 was \$9,306,531, with most of the revenue from student health fees.

Exhibit 4
Florida State University Student Health Center Had Four Sources of Revenue in 2008-09 (Total Revenue Equaled \$9,306,531)



¹ Other revenue includes interest and transfers.

Source: Florida State University student health center.

² Flu shots are provided at no cost to students at Florida State University.

³ Copies of x-ray images are provided at no cost to students at Florida State University.

New College of Florida

2008-09 Academic Year	New College of Florida
Total Number of Students	787
Number of Undergraduate Students	787
Student Health Fee (per credit hour)	\$4.58

Sources: New College of Florida student health center and Florida Board of Governors.

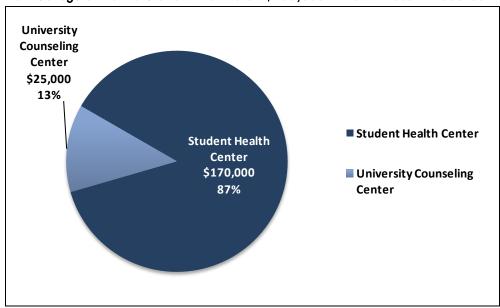
2009-10 Academic Year	New College of Florida
Average Cost of Attendance (undergraduate)	\$17,176

Source: New College of Florida Office of Financial Aid.

Student Health Fee Distribution

New College of Florida assesses students a health fee per credit hour. As shown in Exhibit 1, total health fee revenue for 2008-09 was \$207,807. The majority of that revenue was used to support the student health center. The remaining revenue was used to support the university's counseling center and other activities.³

Exhibit 1 New College of Florida Student Distributed \$195,000 in Health Fees in 2008-09



Source: New College of Florida student health center.

 $^{^3}$ New College of Florida did not distribute \$12,807 in student health fees in 2008-09.

New College of Florida Student Health Center

Overview of Student Health Center

Mission: The New College of Florida student health center's mission is to work closely with the university's counseling and wellness center, which provides services related to the development of a person's emotional and physical well-being, as well as academic concerns.

Student Health Center Information: Exhibit 2 provides information on the health center's size, number of staff (FTE), number of student visits, the number of students who visited the health center, and the number of referrals (the number of student visits that were referred to a community provider) for the 2008-09 academic year.

Exhibit 2
Overview of New College of Florida Student Health Center (2008-09)

2008-09 Academic Year	New College of Florida
Size in Square Feet	3,936
Staff (FTE)	1.9
Number of Student Visits	1,541
Number of Students Who Visited the Health Center	Did Not Collect This Data
Number of Referrals	Did Not Collect This Data

Source: New College of Florida student health center.

Health Center Services

New College of Florida's student health center offers primary care, women's health, immunizations, nutrition and health education, and promotion services. Primary care office visits, nutrition and health education, and promotion services are free for students. Exhibit 3 shows the fees for services offered at the student health center.

Exhibit 3 New College of Florida Student Health Center Services (2008-09)

Health Center Services	Fees for Services
Primary Care Office Visits ¹	\$0
Women's Health Office Visits	Varies ²
Immunizations/Vaccinations	Varies ²
Radiology	Does Not Offer
Nutrition	\$0
Health Education/Promotion	\$0
Dental	Does Not Offer
Pharmacy	Does Not Offer
Lab work	Does Not Offer
Sports Medicine	Does Not Offer
Urgent Care	Does Not Offer
First Responders	Does Not Offer

¹ Primary care includes the treatment of illnesses, chronic conditions, and preventive care, such as physical exams.

Source: New College of Florida student health center.

Health Center Funding

The student health fee is the only source of revenue for the New College of Florida student health center. The health center received \$170,000 from student health fees in 2008-09.

² New College uses a contracted physician from the community to provide these services. The physician then collects fees from students.

University of Central Florida

2008-09 Academic Year	University of Central Florida
Total Number of Students	50,275 ¹
Number of Undergraduate Students	42,933
Number of Graduate Students	7,342
Student Health Fee (per credit hour)	\$8.59

¹ The total number of students includes 1,018 students who were unclassified.

Sources: University of Central Florida Office of Institutional Research, University of Central Florida Health Services, and Florida Board of Governors.

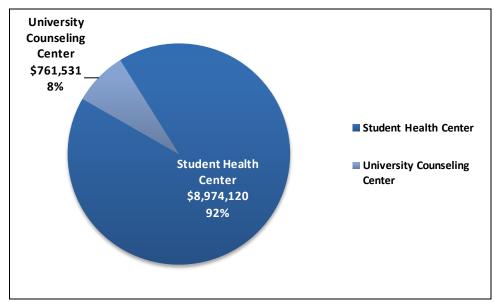
2009-10 Academic Year	University of Central Florida
Average Cost of Attendance (undergraduate)	\$18,100
Average Cost of Attendance (graduate)	\$19,088

Source: University of Central Florida Office of Financial Aid.

Student Health Fee Distribution

The University of Central Florida assesses students a health fee per credit hour. As shown in Exhibit 1, the total health fee revenue for 2008-09 was \$9,735,651. The majority of that revenue was used to support the student health center. The remaining revenue was used to support the university counseling center.

Exhibit 1 University of Central Florida Distributed \$9,735,651 in Student Health Fees in 2008-09



Source: University of Central Florida Health Services.

University of Central Florida Health Services

Overview of Student Health Center

Mission: The University of Central Florida Health Services mission is to provide quality outpatient clinical care and health promotion services that promote, restore and maintain the optimal health of students, faculty, and staff and enhance students' learning experience in matters of personal health and well being.

Student Health Center Information: Exhibit 2 provides information on the health center's size, number of staff (FTE), number of student visits, the number of students who visited the health center, and the number of referrals (the number of student visits that were referred to a community provider) for the 2008-09 academic year.

Exhibit 2 Overview of University of Central Florida Health Services (2008-09)

2008-09 Academic Year	University of Central Florida
Size in Square Feet	48,000
Staff (FTE)	123.5
Number of Student Visits	48,284
Number of Students Who Visited the Health Center	18,477
Number of Referrals	1,207

Source: University of Central Florida Health Services.

Health Center Services

The University of Central Florida's health center offers primary care, women's health, immunizations, radiology, nutrition health education and promotion, pharmacy, and lab work services. The health center began offering dental services in December 2009. Primary care office visits, women's health office visits, sports medicine, and health education and promotion services are free for students. Exhibit 3 shows the fees for services offered at the student health center.

Exhibit 3
University of Central Florida Health Center Services (2008-09)

Health Center Services	Fees for Services
Primary Care Office Visits ¹	\$0
Women's Health Office Visits ²	\$0
Immunizations/Vaccinations	\$0 - \$165
Radiology	\$57 - \$210
Nutrition	\$10 (dietician office visit)
Health Education/Promotion	\$0
Dental	Dental service facility opened in December 2009
Pharmacy	Varies
Lab work	\$8 - \$128
Sports Medicine	\$0
Urgent Care	Varies
First Responders	Does Not Offer

¹ Primary care includes the treatment of illnesses, chronic conditions, and preventive care, such as physical exams.

Source: University of Central Florida Health Services.

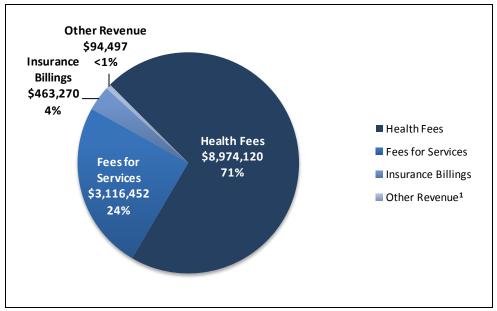
² Annual women's exams are provided at no cost to students at the University of Central Florida.

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Health Center Funding

The University of Central Florida's health center has four sources of revenue: the student health fee, fees for services provided at the health center, revenue from insurance billing, and other. As shown in Exhibit 4, health center revenue for 2008-09 was \$12,648,339, with most of the revenue from student health fees.

Exhibit 4 University of Central Florida Health Services Had Four Sources of Revenue in 2008-09 (Total Revenue Equaled \$12,648,339)



¹ Other revenue includes interest on investments and a one-time residual budget transfer from dental clinic construction.

Source: University of Central Florida Health Services.

University of Florida

2008-09 Academic Year	University of Florida
Total Number of Students	51,851 ¹
Number of Undergraduate Students	34,191
Number of Graduate Students	16,127
Student Health Fee (per credit hour)	\$9.89

¹ The total number of students includes 1,533 students who were unclassified.

Sources: University of Florida Student Health Care Center and Florida Board of Governors.

2009-10 Academic Year	University of Florida
Average Cost of Attendance (undergraduate)	\$17,025 ²
Average Cost of Attendance (graduate)	\$20,207 ³

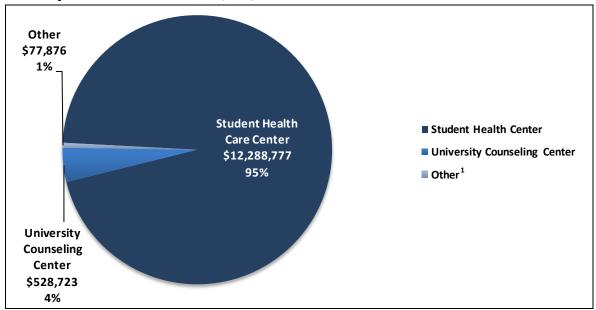
^{2,3} This total includes the cost of health insurance.

Source: University of Florida Office of Financial Aid.

Student Health Fee Distribution

The University of Florida assesses students a health fee per credit hour. As shown in Exhibit 1, the total health fee revenue for 2008-09 was \$12,895,376. The majority of that revenue was used to support the student health care center, which during that fiscal year included psychology, psychiatry, and health promotion services under the health center umbrella. The remaining revenue was used to support the university counseling center and other activities.

Exhibit 1 University of Florida Distributed \$12,895,376 in Student Health Fees in 2008-09



¹ The "other" category is a contingency fund.

Source: University of Florida Student Health Care Center.

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University of Florida Student Health Care Center

Overview of Student Health Care Center

Mission: The University of Florida student health care center's mission is to support the university in becoming a national leader in research, education, and service by leading, collaborating, and excelling in providing comprehensive primary medical care, mental health care, and health promotion services.

Student Health Care Center Information: Exhibit 2 provides information on the health center's size, number of staff (FTE), number of student visits, the number of students who visited the health center, and the number of referrals (the number of student visits that were referred to a community provider) for the 2008-09 academic year.

Exhibit 2 Overview of University of Florida Student Health Center (2008-09)

2008-09 Academic Year	University of Florida
Size in Square Feet	44,565 ¹
Staff (FTE)	154.9
Number of Student Visits	84,406
Number of Students Who Visited the Health Center	25,507 ²
Number of Referrals	5,299

¹ The square footage includes 34,565 square feet of on-campus space and 10,000 square feet in satellite offices.

Source: University of Florida Student Health Care Center.

Health Center Services

The University of Florida's student health care center offers primary care, women's health, immunizations, radiology, nutrition, health education and promotion, mental health, psychiatry, pharmacy, lab work, sports medicine, physical therapy and urgent care services. Primary care office visits, mental health and psychiatry office visits, nutrition, and health education services are free for students. Exhibit 3 shows the fees for services offered at the student health center.

² This figure represents an unduplicated count.

Exhibit 3 University of Florida Student Health Center Services (2008-09)

•	· /
Health Center Services	Fees for Services
Primary Care Office Visits ¹	\$0
Women's Health Office Visits	\$0 - \$784 ³
Mental Health/Psychiatry Office Visits	\$0
Immunizations/Vaccinations	\$0 - \$810
Radiology ²	\$0 - \$186
Nutrition	\$0
Health Education/Promotion	\$0
Dental	Does Not Offer
Pharmacy	Varies
Lab work	\$0 - \$757
Sports Medicine/Physical Therapy	\$0 - \$85 ⁴
Urgent Care	\$0 - \$523
First Responders	Does Not Offer

¹ Primary care includes the treatment of illnesses, chronic conditions, and preventive care, such as physical exams.

Health Center Funding

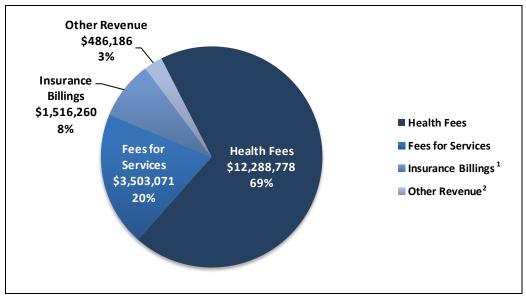
The University of Florida's student health care center has four sources of revenue: student health fees, fees for services at the student health care center, revenue from insurance billing, and other. As shown in Exhibit 4, health center revenue for 2008-09 was \$17,794,295, with most of the revenue from student health fees.

² Copies of x-ray images are provided at no cost to students at the University of Florida

³ The University of Florida's fees for women's office visits range up to \$784 for a colposcopy test. Students also pay fees for office visits if they are seen by a gynecological specialist.

⁴ The fees shown for the University of Florida sports medicine include specific procedures. Office visits are free to students. Source: University of Florida Student Health Care Center.

Exhibit 4 University of Florida Student Health Care Center Had Four Sources of Revenue in 2008-09 (Total Revenue Equaled \$17,794,295)



¹ Insurance billings only include charges submitted to university-sponsored insurance plans. The University of Florida Student Health Care Center does not currently bill directly to outside insurance carriers.

Source: University of Florida Student Health Care Center.

 $^{^2}$ Other revenue includes grant revenue, other operating revenue, interest from investments, prior year expense refunds, and contract revenue.

University of North Florida

2008-09 Academic Year	University of North Florida
Total Number of Students	15,427 ¹
Number of Undergraduate Students	13,199
Number of Graduate Students	1,781
Student Health Fee (per credit hour)	\$5.86

¹ The total number of students includes 447 students who were unclassified.

Sources: University of North Florida student health center and Florida Board of Governors.

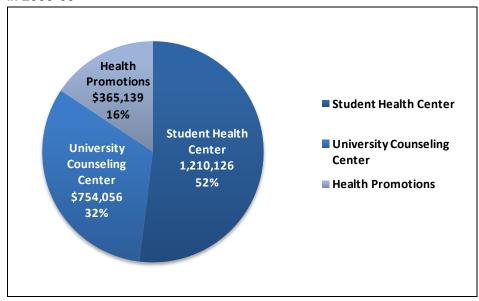
2009-10 Academic Year	University of North Florida
Average Cost of Attendance (undergraduate)	\$19,623
Average Cost of Attendance (graduate)	\$21,179

Source: University of North Florida Office of Financial Aid.

Student Health Fee Distribution

The University of North Florida assesses students a health fee per credit hour. As shown in Exhibit 1, the total health fee revenue for 2008-09 was \$2,329,321. The majority of that revenue was used to support the student health center. The remaining revenue was used to support the university counseling center and health promotions activities.

Exhibit 1 University of North Florida Distributed \$2,329,321 in Student Health Fees in 2008-09



Source: University of North Florida student health center.

University of North Florida Student Health Center

Overview of Student Health Center

Mission: The University of North Florida student health center's mission is to help students at the university strive to advance their quality of health in order to support their academic performance and retention.

Student Health Center Information: Exhibit 2 provides information on the health center's size, number of staff (FTE), number of student visits, the number of students who visited the health center, and the number of referrals (the number of student visits that were referred to a community provider) for the 2008-09 academic year.

Exhibit 2 Overview of University of North Florida Student Health Center (2008-09)

2008-09 Academic Year	University of North Florida
Size in Square Feet	8,900
Staff (FTE)	14.1
Number of Student Visits	9,554
Number of Students Who Visited the Health Center	3,928
Number of Referrals	Did Not Collect This Data

Source: University of North Florida student health center.

Health Center Services

The University of North Florida student health center offers primary care, women's health, immunizations, radiology, nutrition, health education and promotion, pharmacy, lab work, and urgent care services. Primary care office visits, nutrition, health education and urgent care services are free for students. Exhibit 3 shows the fees for services offered at the student health center.

Exhibit 3
University of North Florida Student Health Center Services (2008-09)

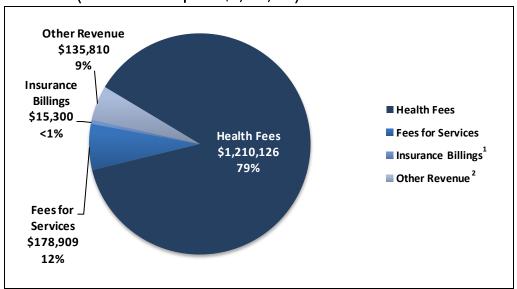
Health Center Services	Fees for Services
Primary Care Office Visits ¹	\$0
Women's Health Office Visits	\$65 (including some labs)
Immunizations/Vaccinations	\$15 - \$100
Radiology	\$30 - \$80
Nutrition	\$0
Health Education/Promotion	\$0
Dental	Does Not Offer
Pharmacy	\$8 - \$35
Lab work	\$4 - \$60
Sports Medicine	Does Not Offer
Urgent Care	\$0
First Responders	Does Not Offer

¹ Primary care includes the treatment of illnesses, chronic conditions, and preventive care, such as physical exams. Source: University of North Florida student health center.

Health Center Funding

The University of North Florida's student health center has four sources of revenue: student health fees, fees for services at the student health center, revenue from ledger billing, and other revenue. As shown in Exhibit 4, health center revenue for 2008-09 was \$1,540,145, with most of the revenue from student health fees.

Exhibit 4 University of North Florida Student Health Center Had Four Sources of Revenue in 2008-09 (Total Revenue Equaled \$1,540,145)



¹ The University of North Florida reported billing revenue from their university-sponsored insurance plan.

Source: University of North Florida student health center.

² Other revenue includes interest income and health promotion charges for CPR classes.

University of South Florida

2008-09 Academic Year	University of South Florida
Total Number of Students	46,332 ¹
Number of Undergraduate Students	35,120
Number of Graduate Students	9,149
Student Health Fee (per credit hour)	\$7.91

¹ The total number of students includes 2,063 students who were unclassified.

Sources: University of South Florida student health center and Florida Board of Governors.

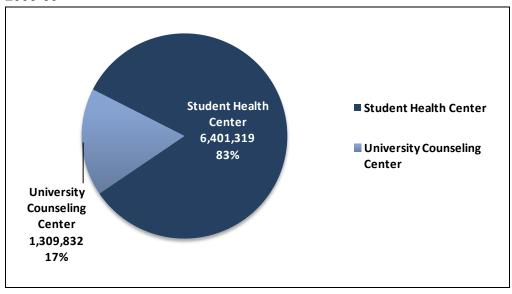
2009-10 Academic Year	University of South Florida
Average Cost of Attendance (undergraduate)	\$18,930
Average Cost of Attendance (graduate)	\$21,760

Source: University of South Florida Office of Financial Aid.

Student Health Fee Distribution

The University of South Florida assesses students a health fee per credit hour. As shown in Exhibit 1, the total health fee revenue for 2008-09 was \$7,711,151. The majority of that revenue was used to support the student health center. The remaining revenue was used to support the university counseling center.

Exhibit 1 University of South Florida Distributed \$7,711,151 in Student Health Fees in 2008-09



Source: University of South Florida student health center.

University of South Florida Student Health Center

Overview of Student Health Center

Mission: The University of South Florida student health center's mission is to provide university students with high quality health care and education to strengthen learning and promote lifelong success through health and wellness.

Student Health Center Information: Exhibit 2 provides information on the health center's size, number of staff (FTE), number of student visits, the number of students who visited the health center, and the number of referrals (the number of student visits that were referred to a community provider) for the 2008-09 academic year.

Exhibit 2
Overview of University of South Florida Student Health Center (2008-09)

2008-09 Academic Year	University of South Florida
Size in Square Feet	15,795 ¹
Staff (FTE)	71
Number of Student Visits	39,953
Number of Students Who Visited the Health Center	Did Not Collect This Data
Number of Referrals	Did Not Collect This Data

¹ The square footage includes the health center and leased space for insurance and health promotions.

Source: University of South Florida student health center.

Health Center Services

The University of South Florida student health center offers primary care, women's health, immunizations, nutrition, health education and promotion, pharmacy, and lab work services. Primary care office visits, nutrition, and health education and promotion services are free for students. Exhibit 3 shows the fees for services offered at the student health center.

Exhibit 3
University of South Florida Student Health Center Services (2008-09)

Health Center Services	Fees for Services
Primary Care Office Visits ¹	\$0
Women's Health Office Visits	\$50 - \$60
Immunizations/Vaccinations	\$15 - \$140
Radiology	Does Not Offer
Nutrition	\$0
Health Education/Promotion	\$0
Dental	Does Not Offer
Pharmacy	Varies
Lab work	\$0 - \$620
Sports Medicine	Does Not Offer
Urgent Care	Does Not Offer
First Responders	Does Not Offer

 $^{^{1}\,}Primary\ care\ includes\ the\ treatment\ of\ illnesses, chronic\ conditions, and\ preventive\ care, such\ as\ physical\ exams.$

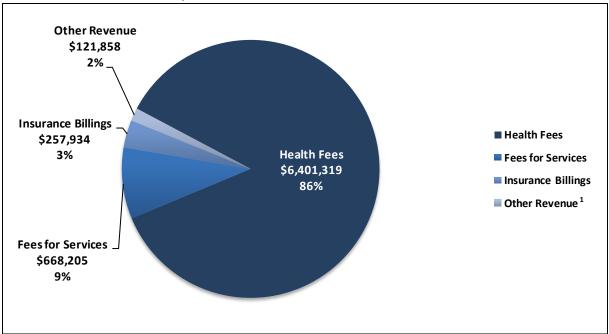
Source: University of South Florida student health center.

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Health Center Funding

The University of South Florida's student health center has four sources of revenue: student health fees, fees from services at the student health center, revenue from insurance billing, and other revenue. As shown in Exhibit 4, health center revenue for 2008-09 was \$7,449,316, with most of the revenue from student health fees.

Exhibit 4
University of South Florida Student Health Center Had Four Sources of Revenue in 2008-09 (Total Revenue Equaled \$7,449,316)



¹ Other revenue includes miscellaneous revenue and interdepartment auxiliary revenue.

Source: University of South Florida student health center.

University of West Florida

2008-09 Academic Year	University of West Florida
Total Number of Students	10,516¹
Number of Undergraduate Students	8,405
Number of Graduate Students	1,395
Student Health Fee (per credit hour)	\$4.82

¹ The total number of students includes 716 students who were unclassified.

Sources: University of West Florida student health center and Florida Board of Governors.

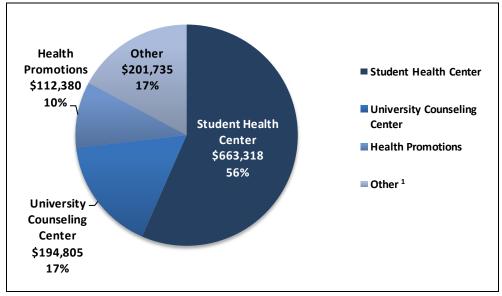
2009-10 Academic Year	University of West Florida
Average Cost of Attendance (undergraduate)	\$16,536
Average Cost of Attendance (graduate)	\$16,998

Source: University of West Florida Office of Financial Aid.

Student Health Fee Distribution

The University of West Florida assesses students a health fee per credit hour. As shown in Exhibit 1, the total health fee revenue for 2008-09 was \$1,172,238. The majority of that revenue was used to support the student health center. The remaining revenue was used to support the university counseling center, health promotions and other activities.

Exhibit 1
University of West Florida Distributed \$1,172,238 in Student Health Fees in 2008-09



¹ The "other" category includes overhead and reserves. The university reports that the fiscal year represented in this exhibit is not a typical year for the "other" category as the 2006-2007 and 2007-2008 fiscal years had significantly depleted the reserves such that instead of the typical \$50,000 held annually for reserve, \$170,000 was held for reserve in 2008-2009.

Source: University of West Florida student health center.

University of West Florida Student Health Center

Overview of Student Health Center

Mission: The University of West Florida student health center's mission is to contribute to the physical well-being and the personal educational development of students and to support the university's wider commitment to guide students in making informed choices about various aspects of life.

Student Health Center Information: Exhibit 2 provides information on the health center's size, number of staff (FTE), number of student visits, the number of students who visited the health center, and the number of referrals (the number of student visits that were referred to a community provider) for the 2008-09 academic year.

Exhibit 2 Overview of University of West Florida Student Health Center (2008-09)

2008-09 Academic Year	University of West Florida
Size in Square Feet	2,400
Staff (FTE)	8.3
Number of Student Visits	8,902
Number of Students Who Visited the Health Center	5,638
Number of Referrals	Did Not Collect This Data

Source: University of West Florida student health center.

Health Center Services

The University of West Florida student health center offers primary care, women's health, immunizations, nutrition, health education and promotion, pharmacy, and lab work services. Primary care office visits, nutrition, and health education and promotion services are free for students. Exhibit 3 shows the fees for services offered at the student health center.

Exhibit 3
University of West Florida Student Health Center Services (2008-09)

Health Center Services	Fees for Services
Primary Care Office Visits ¹	\$0
Women's Health Office Visits	\$65
Immunizations/Vaccinations	\$15 - \$65
Radiology	Does Not Offer
Nutrition	\$0
Health Education/Promotion	\$0
Dental	Does Not Offer
Pharmacy	\$0 - \$135
Lab work	\$0 - \$65
Sports Medicine	Does Not Offer
Urgent Care	Does Not Offer
First Responders	Does Not Offer

¹ Primary care includes the treatment of illnesses, chronic conditions, and preventive care, such as physical exams.

Source: University of West Florida student health center.

Health Center Funding

The student health fee is the only source of revenue for the University of West Florida student health center. The student health center received \$663,318 from the health fee in 2008-09.